


# Understanding your Distributel monthly bill



August 26, 2020  
 Account #: 1626759

**1** John Smith  
 777 Nepean St  
 Ottawa ON K2P 0B3

**Pre-Authorized Debit Notice**

Description	Amount
Bundle Discount - TV, Internet and Phone (May 15 - Jun 14, 2020)	-\$12.00
Yak Basic Digital Home Phone (May 15 - Jun 14, 2020)	\$12.00
IAD Rental (May 15 - Jun 14, 2020)	\$5.00
Discount: IAD Rental (May 15 - Jun 14, 2020)	-\$5.00
Zazeen TV (Quebec) Zazeen TV Premier (May 15 - Jun 14, 2020)	\$60.00
Discount: Zazeen TV (Quebec) Zazeen TV Premier (May 15 - Jun 14, 2020)	-\$15.05
TV Equipment Rental (May 15 - Jun 14, 2020)	\$20.00
Discount: TV Equipment Rental (May 15 - Jun 14, 2020)	-\$10.00
PLC Equipment Rental (May 15 - Jun 14, 2020)	\$5.97
Discount: PLC Equipment Rental (May 15 - Jun 14, 2020)	-\$5.97
CABLE INTERNET 100 UNLIMITED (May 15 - Jun 14, 2020)	\$75.00
Discount: CABLE INTERNET 100 UNLIMITED (May 15 - Jun 14, 2020)	-\$20.00
Modem Rental (May 15 - Jun 14, 2020)	\$7.00
Discount: Modem Rental (May 15 - Jun 14, 2020)	-\$7.00
Subtotal	\$109.95
GST R121738256	\$5.50
PST	\$10.97
<b>Total</b>	<b>\$126.42</b>

**The amount \$126.42 will be charged against your credit card on May 15, 2020**

Thank you for your patronage!

Telephone: 1-877-810-2877 Fax: 1-800-254-1507 www.distributel.ca

Your monthly bill includes important information regarding your account, your services and payment details.

## 1 Account Information

- **Date Sent** indicates the date your bill was created and sent.
- Your **Account Number** to quickly identify your account when speaking with a Customer Experience Specialist.
- The primary **account holder's name**, and the billing and mailing address we have on file for your account.

## 2 Description of Charges

### Service/Fee Description

The charges for this billing period separated into different elements, such as monthly service charges, hardware rental fees, service or bundle discounts, and one-time fees.

### Billing Period

Services are billed monthly. Your specific service dates are displayed in brackets following each description. Services are billed one month in advance.

### Partial Month Billing

When adding or changing services, you may be charged for a partial billing period—from the date the service is added or changed to the end of your current billing period. Because services are billed one month in advance, you will also be charged for the next month. Subsequent bills will be for one month only.

## 3 Payment Summary Information

- Subtotal of all charges for this billing period.
- Taxes applied as required by federal and provincial governments.
- Total due for this billing period.

**4 Notice of total amount and date** your credit card will be charged or funds will be withdrawn from your bank account (depending on payment preferences you have selected).

**5** Distributel Customer Care contact information.